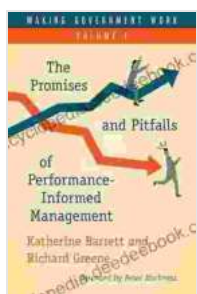


The Promises and Pitfalls of Performance Informed Management

Performance Informed Management (PIM) is a management approach that uses data to inform decision-making. This data can come from a variety of sources, such as performance reviews, employee surveys, and customer feedback. PIM can be used to improve performance in a number of areas, such as:



Making Government Work: The Promises and Pitfalls of Performance-Informed Management by Stephen Pax Leonard

★★★★☆ 4.6 out of 5

Language : English
File size : 5685 KB
Text-to-Speech : Enabled
Enhanced typesetting : Enabled
Word Wise : Enabled
Print length : 190 pages
Screen Reader : Supported



- Productivity
- Customer satisfaction
- Employee engagement
- Profitability

There are a number of benefits to using PIM. First, it can help managers to identify areas where performance is lacking. This information can then be

used to develop targeted interventions to improve performance. Second, PIM can help managers to track progress over time. This information can be used to evaluate the effectiveness of interventions and to make adjustments as needed. Third, PIM can help managers to make more informed decisions. By using data to support their decisions, managers can be more confident that they are making the best choices for their organizations.

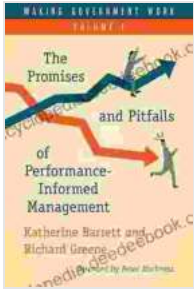
However, there are also some potential pitfalls to using PIM. First, it is important to ensure that the data being used is accurate and reliable. Inaccurate or unreliable data can lead to incorrect decisions. Second, it is important to use data in a fair and unbiased way. Data should not be used to discriminate against employees or to make decisions that are not in the best interests of the organization. Third, it is important to avoid using data in a way that is dehumanizing. Employees should not be treated as numbers, and their privacy should be respected.

Overall, PIM can be a powerful tool for improving performance. However, it is important to use it carefully and to avoid the potential pitfalls. By following these tips, organizations can use PIM to improve performance and achieve their goals.

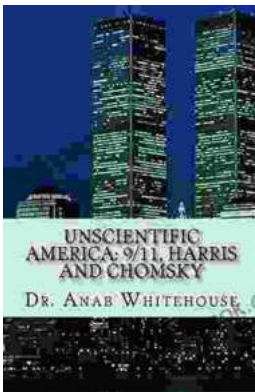
PIM can be a valuable tool for improving performance. However, it is important to use it carefully and to avoid the potential pitfalls. By following these tips, organizations can use PIM to improve performance and achieve their goals.

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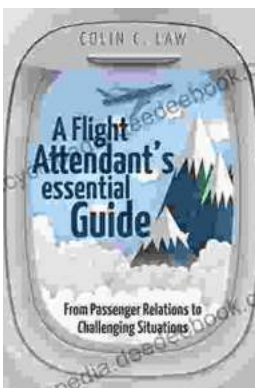


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